How to Confirm Secure FTP is enabled
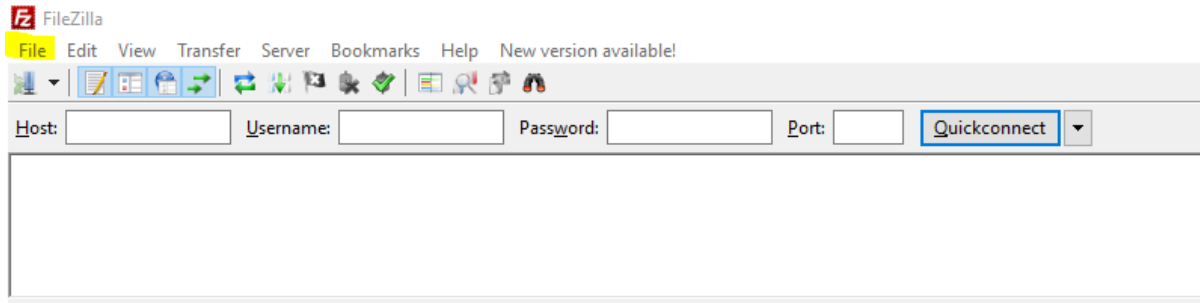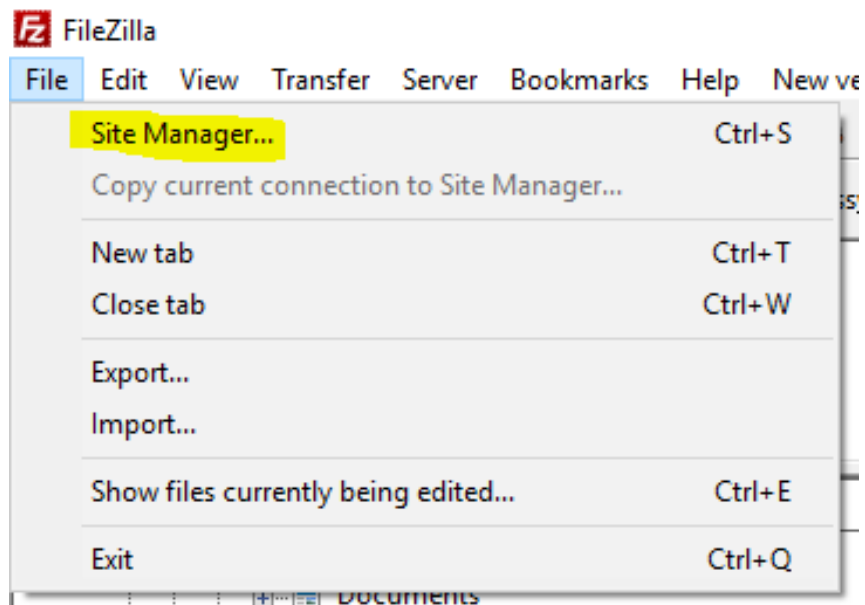
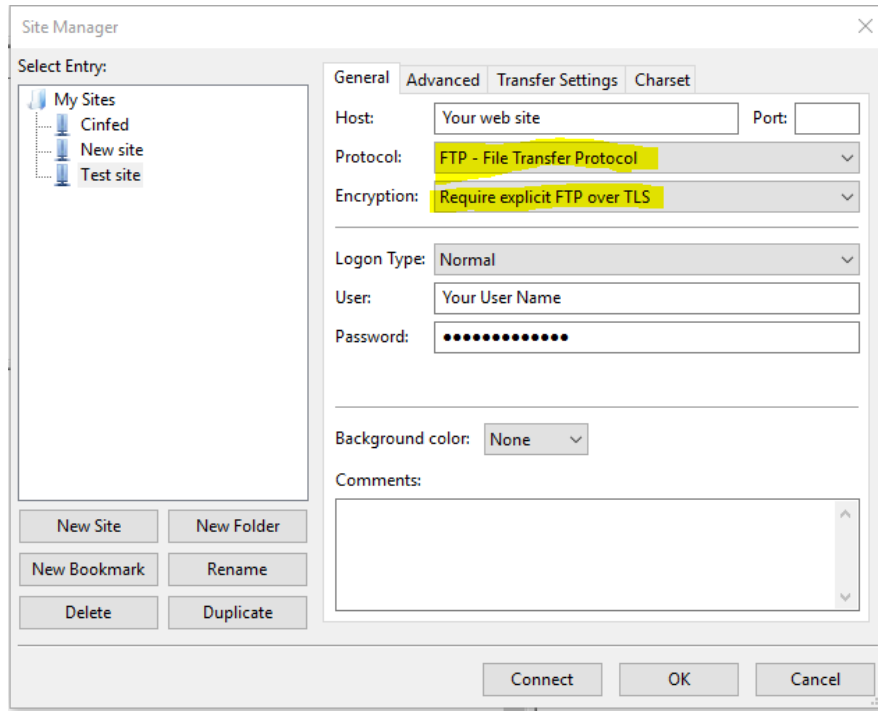To setup your FTP connection with Secure FTP start by clicking "File" in the top left of the program.

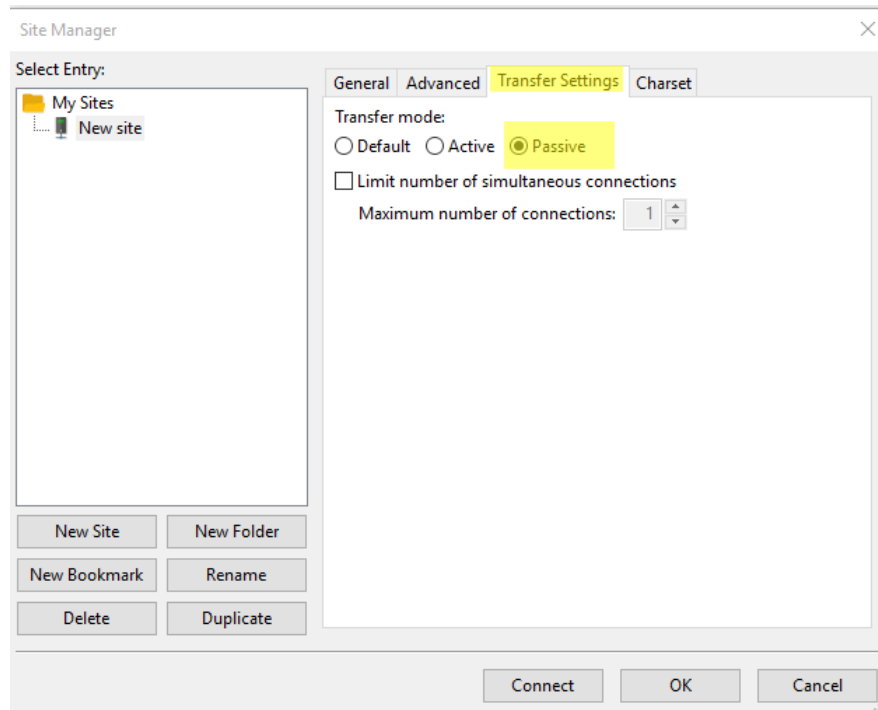Once in the file menu, please select "Site Manager"

In the Site Manager window click on "New site" and fill out the site information with your credentials and the settings shown. You will need to make sure that the Protocol window is set to FTP and that Encryption is set to "Require explicit FTP over TLS".

Then click on Transfer Settings. Check to make sure "Passive" is the selected Transfer Mode.

Once the site has been setup test the connection by selecting "Connect"

To connect in the future, you will need to go to your site manager, select the site, and hit connect to establish your connection.